

UNDERSTANDING A NON-DEMAND BILL

A guide for non-demand business customers

1 SERVICE ADDRESS

Physical Location service is being provided.

2 SECURITY DEPOSIT

If you have a cash deposit on file with GRU, it will be listed here.

3 UTILITIES

Charges for GRU services used during the billing period.

4 TAXES & SURCHARGES

Various State, County, and City taxes and surcharges assessed to utility services.

5 CITY OF GAINESVILLE

Charges for City of Gainesville services used such as garbage pickup and stormwater.


GRU assists the City in billing for these services as a convenience so customers can avoid the need to make a separate payment.

6 ADJUSTMENTS & SERVICE CHARGES

Any adjustments to your balance or other charges, such as fees, rebates, and interest earned on your security deposit.

7 PREVIOUS BILL ACTIVITY

Summary of previous balance, payments received, and any outstanding balance forward.



Gainesville Regional Utilities
301 S.E. 4 Avenue www.gru.com
Gainesville FL 32601 352-334-3434

Account: 2000-8765-4321 Page 1 of 2
Bill Date: 05/22/20

AMY I JONES PARTNER: 1090000002
321 MAIN ST ROUTE: 111111
GAINESVILLE FL 32601 RES

Cash Security Deposit on File is \$0.00

SUMMARY OF SERVICES

UTILITIES		
Electric	\$	254.99
Gas	\$	38.35
Water	\$	55.89
Wastewater	\$	81.26
Lights and Poles	\$	12.53
Total Utility Charge	\$	443.02

TAXES AND SURCHARGES

Florida Gross Receipts Tax	\$	7.32
City of Gainesville Utility Tax	\$	33.06
Sales Tax	\$	21.77
Total Taxes and Surcharges	\$	62.15

CITY OF GAINESVILLE

Stormwater Fee 2.3 ERU	\$	22.82
Total City Charges	\$	22.82

TOTAL CURRENT MONTH CHARGES \$ 527.98

PREVIOUS BILL ACTIVITY

Previous Balance	\$	270.97
Payment Amount (Date: 05/12/19)	\$	- 270.97
BALANCE FORWARD	\$	0.00

ACCOUNT SUMMARY

Current Month Charges:	\$	527.98
Adjustments & Service Charges	\$	-
Balance Forward:	\$	0.00
TOTAL AMOUNT DUE	\$	527.98

DUE BY 06/12/2020

AVERAGE DAILY CONSUMPTION

Service	Meter	This Month	Last Month	Last Year
ELECTRIC	E030910752	29.13	14.52	29.03
GAS	G87241	0.58	0.90	0.45
WATER	W97965050	0.39	0.29	0.29
AVERAGE TEMPERATURE (High/Low)		87/62	81/56	85/59
MONTHLY RAINFALL (inches)		3.94	1.18	2.76

MESSAGES

- SERVICE AGREEMENT:** Use or consumption of services rendered by this City shall constitute an agreement by the consumer with the City to abide by the rules of the City with regard to its utility service, including, but not limited to prevailing ordinances and policies of this City and its departments.
- A 1.5% late fee will be charged for new charges not paid by 7 P.M. on your due date.
- Service disconnection may result from past due balances.

Irrigation rules during daylight savings time. Non-residential/commercial customers should water on Tuesday/Friday. For more irrigation tips visit gru.com

Please tear off this portion and return it with your payment in the enclosed envelope.

CHANGE OF MAILING ADDRESS

Street: _____

City: _____

State: _____ Zip: _____

Home: _____ Cell: _____

ACCOUNT# **2000-8765-4321**


Please write account number on check and make check payable to: **GRU**

Or pay online at www.gru.com

Current month charges due by 7pm on 06/12/2020

Payment Amount
Total Amount Due
\$ 527.98

15



AUTO**SCH 5-DIGIT 32601 111 T4:6 111 1 AV 0.388

AMY I JONES
321 MAIN ST
GAINESVILLE FL 32601

200087654321 00 00000000 000052798

8 ACCOUNT

Each service address has a unique 12-digit account number. Include it on all payments and correspondence.

9 BILL DATE

Date on which your bill was prepared and sent.

10 ACCOUNT SUMMARY

Summary of account balance, which includes current charges, adjustments, and any balance forward.

11 DUE BY

Last date to submit payment for new charges and avoid a late fee.

12 AVERAGE DAILY CONSUMPTION

Information helpful for understanding seasonal changes in your bill. Provides comparisons of the current month's usage with last month and last year for electricity, gas, and water. Includes average temperature and rainfall data to show how weather may have affected usage.

13 MESSAGES

Important messages, including tips on how to lower your bill and save money.

14 PAYMENT STUB

Please detach and return with payment if paying by mail or in person. GRU offers several other convenient payment options. Go to www.gru.com or see the back of your envelope for more details.

15 Total amount due

Pay this to keep your account current.

A SERVICE DETAILS

In the header, find information about when and how meters were read and total consumption for that month.

B CUSTOMER CHARGE

Basic charge to cover costs of making electric, gas, water, and wastewater services available when you need it.

C USE CHARGES

Calculated by multiplying usage by the appropriate rate.

Billing Tiers

GRU's non-demand customer rates are tiered, which means the price per unit goes up for higher levels of usage.

D FUEL ADJUSTMENTS

Electric Fuel Adjustment and Purchased Gas Adjustments are used to recover fuel costs. GRU makes no profit on fuel.

E GRAPH

Thirteen months of usage data to show seasonal trends and how change in use affects the bill.

F ELECTRIC CONSUMPTION

Total amount of electricity used during the billing period, measured in kilowatt hours (kWh).

Present reading: 74573
 Previous reading: -73670
 Difference: 903
 Meter Multiplier: x 1
 Electric Consumption 903 kWh

G Meter Multiplier

Meters can measure usage differently depending on the manufacturer. For most residential electric customers, the multiplier is 1, for gas it is 1.017.

H NEXT METER READ

Approximate date of next meter reading.

Account: 2000-1234-5678 Bill Date: 05/22/2020 Page 2 of 2

Electric Service Details Example

Meter Number	METER READING DATES		Meter Read Type	Days of Service	METER READINGS		Meter Multiplier	Electric Consumption	Peak Demand	Next Meter Read on or About
	Previous	Present			Previous	Present				
E112233	4/14/2020	5/15/2020	ACTUAL	31	76015	76015	1.00000	1,610 kWh	N/A	6/16/2020

Description	Usage	Rate	Amount
ELECTRIC CUSTOMER CHARGE		\$ 31.00	\$ 31.00
ENERGY USE, TIER 1 (1 - 1500 kWh)	1500	\$ 0.0984	\$ 147.60
ENERGY USE, TIER 2 (OVER 1,500 kWh)	110	\$ 0.1309	\$ 14.40
ELECTRIC FUEL ADJUSTMENT	1610	\$ 0.0385	\$ 61.99
FLORIDA GROSS RECEIPTS TAX			\$ 6.54
GAINESVILLE ELEC UTIL TAX			\$ 19.95
ELECTRIC STATE SALES TAX			\$ 18.18
ELECTRIC WILD SPACES SURTAX			\$ 1.31
ELECTRIC SCHOOL SURTAX			\$ 1.31
Total for Electric Services			\$ 302.28

Gas Service Details Example

Meter Number	METER READING DATES		Meter Read Type	Days of Service	METER READINGS		Meter Multiplier	BTU Factor	Gas Consumption	Next Meter Read on or About
	Previous	Present			Previous	Present				
G223311	4/14/2020	5/15/2020	ACTUAL	31	3204	3221	1.01700	1,024	18 THM	6/16/2020

Description	Usage	Rate	Amount
NATURAL GAS CUSTOMER CHARGE		\$ 20.00	\$ 20.00
NATURAL GAS	18	\$ 6.237	\$ 112.23
MANUFACTURING PLANT REC	18	\$ 0.06	\$ 1.00
PURCHASED GAS ADJUSTMENT	18	\$ 0.34	\$ 6.12
FLORIDA GROSS RECEIPTS TAX			\$ 0.46
GAINESVILLE GAS UTIL TAX			\$ 3.27
GAS STATE SALES TAX			\$ 2.70
GAS WILD SPACES SURTAX			\$ 0.19
GAS SCHOOL SURTAX			\$ 0.19
Total for Gas Services			\$ 45.16

Water and Wastewater Service Details Example

Meter Number	METER READING DATES		Meter Read Type	Days of Service	METER READINGS		Meter Multiplier	Water Consumption	Wastewater Consumption	Next Meter Read on or About
	Previous	Present			Previous	Present				
W331122	4/14/2020	5/15/2020	ACTUAL	31	1101	1109	1.00000	12 kGals	8 kGals	6/16/2020

Description	Usage	Rate	Amount
WATER CUSTOMER CHARGE		\$ 9.45	\$ 9.45
WATER USE	12	\$ 3.87	\$ 46.44
GAINESVILLE WATER UTIL TAX			\$ 5.59
WASTEWATER CUSTOMER CHARGE		\$ 9.10	\$ 9.10
WASTEWATER BILLING	12	\$ 6.33	\$ 72.16
Total for Water Service Details			\$ 142.74

Light and Pole Detail

Description	Usage	Rate	Amount
100 HPS GR CUTOFF LIGHT	1	\$ 10.95	\$ 10.95
ELECTRIC FUEL ADJUSTMENT	41	0.0385	\$ 1.58
FLORIDA GROSS RECEIPTS TAX			\$ 0.32
GAINESVILLE ELEC UTIL TAX			\$ 1.13
ELECTRIC STATE SALES TAX			\$ 0.89
ELECTRIC WILD SPACES SURTAX			\$ 0.06
ELECTRIC SCHOOL SURTAX			\$ 0.06
Total for Electric Services			\$ 14.99

Customer Inquiries

Customer Service	(352) 334-3434	Nationwide Toll-free Number	1-800-818-3436
Emergencies or Outages	(352) 334-2871	Stormwater Service	(352) 334-5070
		Solid Waste Service	(352) 334-2330

Payment Information

Make checks payable to GRU; return stub and check to: P.O. Box 147051, Gainesville, FL 32614-7051. You may also pay your bill online, by phone at 1-866-269-2881 or at a convenient location in your neighborhood. Visit www.gru.com for details.

Lobby 8 AM - 5 PM M, T, Th, F and 9 AM - 5 PM W
 Drive-thru 7:30 AM - 6 PM M-F
 Night depository payments will be posted the next business day if received after 3:30 PM weekdays.

HOW TO READ YOUR METER

Read the dials from right to left (A - E). If the dial hand is between two numbers, use the lower number.

J BTU FACTOR

Monthly variable used to convert cubic feet to therms in order to calculate gas consumption. A typical value is 1.028.

K GAS CONSUMPTION

Total amount of natural gas used during the billing period, measured in therms.

Present reading: 3221 Ccf
 Previous reading: -3204 Ccf
 Difference: 17
 Meter Multiplier: x 1.017
 17.289 Ccf
 BTU Factor x 1.028
 Gas Consumption: 17.77
 Or 18 Therms

L METER READ TYPE

This will state "ACTUAL" if GRU was able to access and read the meter. It will state "ESTIMATED" if GRU was unable to read the meter.

M DAYS OF SERVICE

The number of days in this billing period.

N WATER CONSUMPTION

Total amount of water used during the billing period, measured in thousands of gallons (kGals).

Present reading: 1113
 Previous reading: -1101
 Difference: 12
 Meter Multiplier: x 1
 Water Consumption 12 kGals

P WASTEWATER CONSUMPTION

For non-residential customers, this is not a metered service. Instead, these charges are based on 95% of the metered water usage during that period.

Q RENTAL LIGHTS AND POLES

Per unit charges for any rental lights and poles.