

Residential Rates

Electric, Gas, Water, & Wastewater

Effective October 1, 2025

TYPE OF SERVICE	UNITS	COST/UNIT	NOTES
Electric - Regular Service			
Customer Charge	\$/bill rendered	\$ 17.00	a,b,d,i
(1 - 1000 kWh)	\$/kWh	\$ 0.0846	a,b,d,i
(OVER 1000 kWh)	\$/kWh	\$ 0.1213	a,b,d,i
Fuel Adjustment	\$/kWh	\$0.0350	d,f
Natural Gas Service			
Customer Charge	\$/bill rendered	\$ 9.75	a,b,e,i
Gas Use	\$/therm	\$ 0.6340	a,b,e,i
Manufactured Gas Plant Cost Recovery	\$/therm	\$ 0.0556	a,b,e
Purchased Gas Adjustment	\$/therm	\$0.3500	e,i
Liquid Propane Gas Service			
Customer Charge	\$/bill rendered	\$ 9.75	a,i
Basic Gas Use	\$/gallon	\$ 0.72376	a,i
Purchased Gas Adjustment	\$/gallon	\$1.4070	f
Water Service (Domestic meter)			
Customer Charge	\$/bill rendered	Based on Meter Size	a,c,i,j
(1,000 – 4,000 Gallons)	\$/1000 gallons	\$ 2.51	a,c,i
(5,000 – 12,000 Gallons)	\$/1000 gallons	\$ 3.94	a,c,
(13,000 or more Gallons)	\$/1000 gallons	\$ 6.15	a,c,i
Water Service (Multiple-Family)			
Customer Charge	\$/bill rendered	Based on Meter Size	a,c,i,j
Water Use	\$/1000 gallons	\$ 3.94	a,c,i
Water Service (Irrigation only meter)			
Customer Charge	\$/bill rendered	Based on Meter Size	a,c,i,j
(1,000 - 12,000 Gallons)	\$/1000 gallons	\$ 3.94	a,c,i
(13,000 or more Gallons)	\$/1000 gallons	\$ 6.15	a,c,i
Wastewater Service			
Customer Charge	\$/bill rendered	\$ 10.65	c
Wastewater Billing	\$/1000 gallons	\$ 7.42	c,g,k
Multi-Family Customer Charge	\$/bill rendered	\$ 10.65	c,h
Multi-Family Unit Charge	\$/1000 gallons	\$ 7.42	c,h,l
Wastewater Service, Flat Rate			
Single-Family Usage Charge	\$/month	\$ 47.75	c,h
Reclaimed Water Service			
Customer Charge	\$/bill rendered	\$ 10.65	c
Water Billing	\$/1000 gallons	\$ 1.26	c

NOTES:

- a. Subject to a 10% City (for customers inside the City of Gainesville) or a 10% County (for customers outside any city) utility tax.
- b. Subject to a 10% City surcharge (for customers outside the City of Gainesville).
- c. Subject to a 25% City surcharge (for customers outside the City of Gainesville).
- d. Subject to a 2.5% Florida Gross Receipts Tax adjustment [multiply the charge by 0.025641]; applies to all customers. Gross Receipts Tax Recovery is a tax on GRU's revenues, passed on to our customers and collected via their bills.
- e. Subject to a 2.5% Florida Gross Receipts Tax, determined by the number of therms multiplied 0.0634.
- f. The Fuel Adjustment and Purchased Gas Adjustment are exempt from utility tax and surcharge and subject to change monthly.
- g. Based on actual water usage rounded to the nearest 1,000 gallons with a 12kg cap.
- h. For customers on non-metered private wells discharging to the wastewater system.
- i. Some residential customers may be subject to local city franchise fees in addition to utility surcharges and taxes.
- j. Customer charge varies based on meter size: 0.625"-\$9.60, 0.75"-\$9.60, 1"-\$9.80, 1.5"-\$12.70, 2"-\$20.35, 3"-\$75, 4"-\$102, 6"-\$142, 8"-\$204, 10"-\$280
- k. Customers with meters installed for irrigation or reclaimed water service shall be billed wastewater charges on 100% of actual water consumption through the domestic meter. Up to 12kg.
- l. Based on 100% of metered water usage.

This fact sheet is meant as a summary overview of GRU's residential electric, natural gas, LP gas, water, and wastewater rates. It does not replace the GRU rates in the Gainesville Code of Ordinances. If there are differences between this representation and the Ordinance, the Ordinance shall prevail.

Modified 12.03.25 CB

Bill Definitions

Utilities

Customer Charge - Each utility service has a fixed customer charge to recover those costs that GRU must incur to provide service whether or not any consumption is used. Meter repair and replacement expenses, monthly meter reading expenses and the costs of producing and mailing the utility bill are examples of such costs.

Electric and Gas Energy Charges - Electric and gas energy charges vary in amount with the level of utility service the customer actually uses. These charges recover those costs that GRU incurs in delivering the utility service to the customer such as costs associated with operating and maintaining the respective transmission and distribution systems—the electric and gas lines. Also included in each energy charge is a taxable portion of fuel costs (see Fuel Adjustment Charge below).

Manufactured Gas Plant Cost Recovery Factor - When GRU purchased the privately owned Gainesville Gas Company in 1990, the utility assumed responsibility for cleanup of residual coal tar contamination at the former site of the gas plant on Depot Avenue. To recover a portion of the cost of this remediation, a per-therm fee is charged for natural gas. This fee is reassessed each year based on the changing costs of the cleanup.

Fuel or Purchased Gas Adjustment Charges - The electric and gas adjustment charges vary in amount with the level of electricity or gas the customer actually uses. For electric service, this charge recovers the cost of the fuel used to generate electricity. For gas service, fuel costs are those paid by GRU to natural gas and liquid propane gas suppliers. In 1973, the Florida legislature “froze” the amount of fuel costs subject to utility taxes or surcharges. GRU’s fuel adjustment charges are the difference between what fuel costs today and what it cost on October 1, 1973, and are exempt from utility taxes and surcharges [Sec. 166-231, Florida Statutes].

Water Use Charges - The water use charge varies in amount with the level of water the customer actually uses. It recovers the operating and maintenance costs associated with drawing the water out of the Floridan Aquifer, treating it to drinking water standards, and pumping it through underground water pipes to your home.

Wastewater Billing Charges - Wastewater billing charges recover the operating and maintenance costs of pumping wastewater from your home to one of our two wastewater reclamation facilities, processing and treating the wastewater so that the residual wastewater meets drinking standards, and disposing of the wastewater and wastewater by-products. Since wastewater usage cannot be metered, GRU uses the metered amount of water used by residential customers to determine how much water is returned to the wastewater system.

City of Gainesville

Refuse (Solid Waste Fee) - Section 27-236 of the Gainesville Code of Ordinances authorizes the City to collect a monthly fee for garbage, yard waste, and recycling services. GRU is only the billing agent and revenues collected are passed directly to the City.

Stormwater Fee - Section 27-236 of the Gainesville Code of Ordinances authorizes the City to levy a fee to fund the Stormwater Management Utility Program. GRU is only the billing agent and revenues collected are passed directly to the City. The basic measurement is 1 ERU (equivalent residential unit of 2300 sq. ft.).

Taxes and Surcharges

Electric Surcharge - The Florida Public Service Commission has authorized an electric surcharge be levied on electric charges to customers receiving electric service outside the city limits and equal to the utility tax (10%) levied on electric charges to customers receiving electric service inside the city limits. [Sec. 27-27(c), Gainesville Code of Ordinances]

Natural Gas Surcharge - Section 27-272.1 of chapter 27 of the Gainesville Code of Ordinances authorizes the City to levy a natural gas surcharge on customers receiving natural gas service outside the city limits equal to the utility tax (10%) levied on customers receiving natural gas service inside the city limits. [Sec. 27-27(c), Gainesville Code of Ordinances]

Water and Wastewater Surcharges - Section 180.191 of the Florida Statutes authorizes the city to levy a 25% surcharge on water and wastewater charges to customers receiving such services outside the city limits. [Sec.27-128(b) and 27-169(b), Gainesville Code of Ordinances]

Utility Tax - Section 166.231 of the Florida Statutes authorizes cities and “charter” counties to levy a utility tax. The City of Gainesville, Alachua County, and the City of Alachua all levy a 10% utility tax on electric, gas, and water charges. These tax revenues are passed directly to the levying authority.

Florida Gross Receipts Tax - Chapter 12B-6 of the Florida Administrative Code levies a 2.5% tax on the gross receipts of electric and gas industries in the State of Florida and allows this amount to be recovered from all customers regardless of tax-exempt status. These tax revenues are passed directly to the State and are used for Public Education Capital Outlay funding. The DOR factor for the Florida Gross Receipts Tax for natural gas is determined by the Department of Revenue.

Franchise Fee - A fee levied by cities on electric and gas charges for services provided by GRU in their respective jurisdictions.

Adjustments & Service Charges

Late Fee - A late fee of \$1 or 1.5% (whichever is greater) will be charged on any unpaid balance at the close of business on your due date. Past due balances do not apply and may be subject to disconnection terms. [Sec. 27-14(e), Gainesville Code of Ordinances]

Returned Payment Fee – Fees vary based on returned payment amount. A returned payment up to \$50.00 will be charged a \$25 service charge, \$50.01 - \$300 will be charged \$30, \$300.01- \$800 will be charged \$40, over \$800 will be charged 5% of the face value. Accounts may be placed on a cash only payment basis for two (2) or more returned checks in a 12-month period. [Sec. 27-14.3, Gainesville Code of Ordinances]